

West Virginia's Employee Referral Program Booklet



Sponsored by:

The WV Division of Personnel's
Organization & Human Resource Development Section
and
The Department of Health & Human Resources

June 2013

Index

How Does The Employee Referral Program Work?	3
What Can I Expect From This Program?	4
What Is My Insurance Coverage?.....	5
Comprehensive Community Behavioral Health Centers.....	6
Addiction Residential Treatment Services for Adults	15
Adult Transitional Living Programs	21
Adolescent Treatment Services	24
Domestic (Family) Services	26
Consumer Credit Counseling Services	33
For additional copies of this booklet contact:	35
Corrections or additions contact:	35

How Does The Employee Referral Program Work?

The Employee Referral Program provides employees and their families with opportunities to obtain assistance for a variety of personal problems which may affect their continued functioning as productive members West Virginia State Government or society as a whole. **Confidential** referrals are made for treatment with independent, off-site, professionals who are experienced in a wide range of issues including relationship, conflict, family concerns, and alcohol or drug abuse that can have a negative affect on the employee's personal and work lives.

This Employee Referral Program Directory provides information regarding services for individuals who have substance-related problems. The directory is published as a service to State employees and is intended to provide contact information for substance abuse treatment programs located throughout the State. Although many service providers are represented here, the list is not intended to be all-inclusive. In many communities, individual professionals such as licensed psychologists, licensed social workers, and licensed professional counselors also provide services for chemically-dependent/abusing individuals and their families. Some hospitals also provide inpatient substance abuse services as part of their psychiatric or general medical services.

For additional information regarding assistance programs, please contact:

Cindy Black, Behavioral Health Specialist, Senior
Bureau for Behavioral Health & Health Facilities
Division of Consumer Affairs and Community Outreach
350 Capitol Street, Room 350
Charleston, WV 25301-3702
304-356-4829

Disclaimer: No liability can be accepted by the State of West Virginia for any services, treatments, or counseling provided by the listed agencies or their employees, or any acts of misfeasance, nonfeasance, or malfeasance by the same. The individual and/or his or her family or representative are encouraged to evaluate any agency to determine if it will meet the individual's or family's needs.

What Can I Expect From This Program?

Comprehensive Community Behavioral Health Centers

Adult Residential Programs serve males and females over the age of 18. These programs provide individual and group counseling, support groups, and other services within an intensive 24-hour therapeutic environment. Contact the individual programs for information concerning admission procedures and payment requirements.

Adult Transitional Living Services provide a supportive living environment for adults who are in the process of recovery from addiction and who have generally completed a more intensive treatment program (usually residential).

Specialized Services for Women include a variety of programming directed to the specific needs of women who abuse alcohol or other drugs. These services include outreach services, outpatient treatment services, extended residential treatment/transitional living services, and residential treatment services which make it possible for women to continue residing with their children while receiving treatment.

Adolescent Treatment Services include outpatient, intensive outpatient, and residential treatment services tailored to the specific treatment needs of adolescent substance abusers.

What Is My Insurance Coverage?

What costs will my health benefits cover?

Your benefits are dependent upon the plan you've joined. Managed care plans cover the same types of services as described for the PEIA Indemnity Plan.

Mental Health and Chemical Dependency Benefits:

PEIA INDEMNITY PLAN—

Outpatient Services

PEIA provides coverage for up to 26 visits per calendar year of outpatient mental health and chemical dependency services, including evaluations, referral services, diagnostics, crisis intervention, and therapeutic services.

These visits are covered at 80% after the annual deductible is met. Additional visits beyond the 26-visit limit must be pre-certified by the utilization management firm. The phone number for pre-certifications is printed on the back of your medical ID card.

Inpatient or Partial Hospitalization Services

PEIA provides coverage for both inpatient and partial hospitalization treatments. These services are covered at 80% after the annual deductible is met. PEIA reimburses up to the maximum allowable fee for the semi-private room rate for inpatient care. **All inpatient or partial hospitalization services must be pre-certified by the utilization management firm.** Again, the phone number for pre-certifications is printed on the back of your medical ID card.

MANAGED CARE PLANS

Each managed care plan has its own referral procedures for using mental health and chemical dependency benefits. Co-payments also vary from plan to plan. Be sure to read your benefit booklet or call your plan for instructions **before getting services.**

Comprehensive Community Behavioral Health Centers

Appalachian Community Health Center

725 Yokum Street

Elkins, WV 26241

Phone: (304) 636-3232 or Toll Free: 1-888-357-3232

Website: <http://www.achcinc.org/>

Appalachian Community Health Center Satellite Offices:

Barbour County

1410 Crim Avenue

Belington, WV 26416

Phone: (304) 823-3873

Upshur County

27 S. Kanawha Street

Buckhannon, WV 26201

Phone: (304) 472-2022

Tucker County

601 Walnut Street

Parsons, WV 26287

(304) 478-2764

The Appalachian Community Health Center is a comprehensive fully licensed behavioral health center established for the benefit of the public. The Center's primary service region is a rural four county area made up of Barbour, Randolph, Tucker and Upshur Counties of West Virginia.

The Appalachian Community Center provides an array of services for and including children, adults, developmental disabilities, alcohol and drug abuse, consultation and education, psychological evaluations, psychiatric evaluations, and information and referral services.

East Ridge Health Systems

235 S. Water Street
Martinsburg, WV 25401

Phone: (304) 263-8954

Website: <http://www.eastridgehealthsystems.org/>

East Ridge Health Systems Satellite Offices:

Morgan County
89 Sugar Hollow Road
PO Box 637
Berkeley Springs, WV 25411
(304) 258-2889

Jefferson County
1212 N. Mildred St. Suite C
PO Box 819
Ranson, WV 25438
Phone: (304) 725-7565

EastRidge Health Systems is the comprehensive community mental health center that serves the citizens of Berkeley, Jefferson and Morgan Counties in West Virginia. It provides mental health, substance abuse and mental retardation/developmental delay services for all age groups. EastRidge offers the majority of services out of three outpatient clinic sites located in Martinsburg, Ranson and Berkeley Springs.

EastRidge Health Systems provides mental health services, crisis services, mental retardation/developmental disabilities services, substance abuse services and community integration.

FMRS Health Systems, Inc.

101 South Eisenhower Drive
Beckley, WV 25801
Phone: (304) 256-7100

Website: <http://www.fmars.org>

FMRS Health Systems, Inc., Satellite Offices:

Fayette County
209 West Maple Avenue
Fayetteville, WV 25840
Phone: (304) 2100

Monroe County
Middle Street
Union, WV 24983
Phone: (304) 772-5452

Raleigh County
101 S. Eisenhower Drive
Beckley, WV 25801

Summers County
198 Pleasant St.
Hinton, WV 25951
Phone: (304) 466-3899

FMRS Health Systems, Inc. offers specialized programs to meet the needs of children and adults experiencing emotional, behavioral, developmental, or substance abuse problems.

Logan-Mingo Area Mental Health, Inc.

Route 10, Three Mile Curve

PO Box 176

Logan, WV 25601

Phone: (304) 792-7130

Website: Logan-Mingo Area Mental Health, Inc. does not have a website.

Logan-Mingo Area Mental Health, Inc., Satellite Office:

Mingo County

Phone: (304) 235-2964

Logan-Mingo Area Mental Health, Inc. provides mental health and substance abuse services including adolescents and DUI/DWI offenders.

Northwood Health Systems

111 Nineteenth Street

Wheeling, WV 26003

Phone: (304) 234-3500

Website: <http://www.northwoodhealth.com>

Northwood Health Systems provides cost-effective, quality care for children, adolescents, adults and senior citizens with emotional problems, mental retardation, mental illness and drug and alcohol addictions.

Potomac Highlands Guild

PO Box 1119

108 North Main Street

Petersburg, WV 26847

Phone: (304) 257-1155

The toll free 24 hour hotline: 1-800-545-HELP (4357)

Website: <http://www.potomachighlandsguild.com>

The Potomac Highlands Guild provides comprehensive behavioral health services for people residing in the eastern West Virginia counties of Pendleton, Hampshire, Mineral, Hardy and Grant. Services include psychological services; individual, group and family therapy; DUI safety and treatment program; social work and case management; behavior management, nursing and MR/DD program; day treatment for developmentally disabled and long-term mentally ill adults, and residential services.

Pretera Center for Mental Health Services

3375 US Route 60, East
PO Box 8069
Huntington, WV 25705
Phone: (304) 525-7851

Website: <http://www.pretera.org>

Pretera Center for Mental Health Services Satellite Offices:

Boone County
376 Kenmore Drive
Danville, WV 25053
Phone: (304) 369-1978

Cable County
Pretera at Pine Crest
5600 U.S. Route 60, East
Huntington, WV 25705
Phone: (304) 525-2040

Clay County
163 Main Street
Clay, WV 25043
Phone: (304) 587-4205

Kanawha County
511 Morris Street
Charleston, WV 25301
Phone: (304) 341-0511

Lincoln County
25 Lincoln Plaza
Branchland, WV 25506
Phone: (304) 824-5790

Mason County
715 Main Street
Point Pleasant, WV 25550
Phone: (304) 675-2361

Pretera Center listings continue on the following page.

Pretera Center listings continue

Putnam County
3389 Winfield Road, PO Box 299
Winfield, WV 25213
Phone: (304) 586-0670

Wayne County
145 Kenova Avenue
Wayne, WV 25570
Phone: (304) 272-3466

The Pretera Center provides a broad range of services from general outpatient services to children, adults, and families, to specialized services for more intensive care. Additionally, Pretera Center offers a variety of addictions services including recovery coaching, outpatient, detoxification, public inebriate services, both long and short term residential housing and permanent recovery housing.

SAMSHA

Website: <http://findtreatment.samhsa.gov/>

The Substance Abuse and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities. SAMHSA website allows users to search for addiction and mental health facilities throughout the United States.

SAMSHA: Buprenorphine Physician & Treatment Locator

http://buprenorphine.samhsa.gov/bwns_locator/aboutphysician.htm

The Locator lists: Physicians authorized to prescribe a class of medications for opioid (narcotic) addiction treatment; Treatment programs authorized to dispense (but not prescribe) opioid treatment medications. The treatment programs in the Locator are based on a list of treatment programs authorized under 21 U.S.C. Section 823(g)(1) to dispense (but not prescribe) opioid treatment medications. These treatment programs can admit patients and dispense methadone. Please note that CSAT is not a treatment referral agency and cannot make specific recommendations or endorsements regarding treatment programs on the Locator.

Seneca Health Services, Inc.

1305 Webster Road
Summersville, WV 26641
Phone: (304) 872-6503

Website: <http://www.shsinc.org>

Seneca Health Services, Inc. provides community-based behavioral health services to adults and children/adolescents with a mental illness, a developmental disability or substance abuse problem. Seneca strives to improve the quality of life of the target population(s) in Nicholas, Pocahontas, Greenbrier, Webster, and Clay counties in West Virginia.

Southern Highlands Community Mental Health Center

200 12th Street Extension
Princeton, WV 24740
Phone: (304) 425-0122
Crisis line: 1-800-615-0122

Website: <http://shcmhc.com/>

Southern Highlands Community Mental Health Center Satellite Offices:

The Mullens Clinic
102 Howard Avenue
Mullens, WV 25882
Phone: (304) 294-5353

Princeton Clinic

200 12th Street Extension
Princeton, WV 24740
304-425-9541

The Welch Clinic
787 Virginia Avenue
Welch, WV 24801
Phone: (304) 436-2106

Southern Highlands Community Mental Health Center offers an array of mental health, substance abuse, and community support services for the chronically mentally ill, addicted, and/or mentally retarded/developmentally delayed individuals – both for children and adults.

Weirton Medical Center

Center for Behavioral Medicine
601 Colliers Way
Weirton, WV 26062
Phone: (304) 797-6410

Website: <http://www.weirtonmedical.com/hospitalservices.php?id=65>

Weirton Medical Center's Behavioral Health Department offers both inpatient and outpatient services. The doctors, along with the Center's staff, offer individual counseling, medication management, marriage counseling, family counseling, and group counseling.

The center also offers an office-based detoxification program for adults who are addicted to all types of opiates including heroin, Methadone, Oxycotin, Percocet, Vicodin and Hydrocodone. Medication and treatment is covered by most insurance.

Westbrook Health Services

Administrative Offices
2121 East Seventh Street
Parkersburg, WV 26101
Phone: (304) 485-1721
Crisis line: 1-800-485-1725

Website: <http://www.westbrookhealth.com/>

Westbrook Health Services Satellite Offices:

Amity Treatment Center
1011 Mission Drive
Parkersburg, WV 26101
Phone: (304) 485-1781

Jackson County Office
2471 Route 21
Ripley, WV 25271
Phone: (304) 372-6833

New Day Crisis Stabilization Unit
2121 ½ Seventh Street
Parkersburg, WV 26101
Phone: (304) 485-1721 ext. 158

Westbrook Health Services listings continue on the following page.

Westbrook Health Services listings continue

Options Alternative School
1400 12th Street, Maplewood School
Vienna, WV 26105
Phone: (304) 295-5108

Pleasants County Office
111 Lafayette Street
St. Marys, WV 26170
Phone: (304) 684-2656

Residential Division and Emerson Avenue Day Program
3303 Emerson Avenue
Parkersburg, WV 26104
Phone: (304) 485-1785

Ritchie County Office
713 East Main Street
Harrisville, WV 26362
Phone: (304) 643-2996

Roane County Office and MR/DD Day Program
227 Clay Road
Spencer, WV 25276
Phone: (304) 927-5200

Wirt County Child and Family Services
Wirt County Middle School
Elizabeth, WV 26143
Phone: (304) 275-3977

Women's Genesis Program
1458 ½ 36th Street
Parkersburg, WV 26101
Phone: (304) 295-5665

Westbrook Health Services provides an array of services including Mental Health Services, Substance Abuse Day Program Services, Developmental Disabilities Services, Rosewood Group Services (including individual therapy in depression, anxiety and panic disorders, eating disorders, trauma disorders, grief and transitional stages, chronic mental illness, marriage and family problems; and, group therapy in sexual abuse (for adolescents), adult survivors of childhood trauma, anxiety and panic, and parent education), Residential Program Services, and the AMITY Program (detoxification of substance abuse/dependency problems.)

Addiction Residential Treatment Services for Adults

Alpha Chemical Dependency Treatment Unit

Valley Health Care

100 Crosswind Drive
Fairmont, WV 26554
Phone: (304) 363-2228

Website: <http://www.valleyhealthcare.org/chemicaldependency.php>

10 Treatment Beds

Length of stay: 21 – 28 days

The Alpha Chemical Dependency Treatment Unit (ACT) is a community-based residential addiction program for adult males and females with a primary diagnosis of chemical dependence. It is a highly-structured program with a specialized multi-disciplinary team that addresses the physical, mental, social, and spiritual aspects of recovery from addiction.

AMITY Center

Westbrook Health Services
1011 Mission Drive
Parkersburg, WV 26101
Phone: (304) 485-1781

Website: <http://www.westbrookhealth.com/amity.aspx>

Provides clinically managed residential detoxification services; drug and alcohol treatment for males and females. Accepts Chapter 27 involuntarily committed clients statewide.

Doctor Lee Jones

Miracles Happen Center
201 Edgington Lane
Wheeling, WV 26003
Phone: (304) 242-0217

Website: <https://www.facebook.com/pages/Healthways-Inc-Miracles-Happen-Center/202743716403810>

10 Treatment Beds for males only
Length of stay: 90 days

Eastridge Treatment Center

Eastridge Health Systems
235 S. Water Street
Martinsburg, WV 25401
Phone: (304) 263-8954 ext. 153

Website: <http://www.eastridgehealthsystems.org/>

For adults and adolescents, outpatient substance abuse services include assessment, diagnosis, intervention, individual, group and family therapy, and pharmacological management. Clinicians serving adolescents also work with local school systems to provide services to youth engaged in or at risk of alcohol or drug abuse. EastRidge also operates an outpatient Suboxone Clinic providing service to those persons with an opiate addiction.

Eastridge also provides education and treatment for Driving Under the Influence (DUI) offenders under contract with the West Virginia Department of Motor Vehicles. Persons who have lost their driving privileges through DUI charges receive a substance abuse evaluation, 18 hours of education and therapy services as needed.

For actively intoxicated individuals who have been arrested by a local police or sheriff's department. This facility offers monitoring of vital signs for symptoms of withdrawal, evaluation, and referral to local emergency rooms or other services as indicated

FMRS – The MOTHER Program

A Women's Specialized Residential Program (Long-Term)

101 South Eisenhower Drive

Beckley, WV 25801

Phone: (304) 256-7146 or 256-7100 after 4:30 pm.

Website: <http://www.fmrs.org>

The MOTHER Program arranges intensive outpatient or residential services for women ages 18 and older who are experiencing losses (such as their job, custody of their children, finances, friends, home) due to their use of alcohol or other drugs. The individual may have tried to quit on her own or may have tried outpatient services with little success.

The MOTHER Program is a six-month program divided into three phases - Early Recovery, Advanced Recovery and Extended Recovery. Treatment services include psychiatric services and medication management and counseling for co-occurring disorders, group counseling and case management. Initially women participate five days a week, then three days a week, and finally one evening a week. Women who participate in the Residential Program reside in housing provided through a cooperative agreement with Pinehaven Homeless and Rehabilitative Services.

Detoxification services are provided for or arranged as needed. Priority is given first to pregnant women, women who are using IV drugs, and women with children. Childcare is arranged, and parenting groups are provided for women with children.

FMRS – The LEARN Program (Men's Addiction Treatment Services)

101 South Eisenhower Drive

Beckley, WV 25801

Phone: (304) 256-7144 or 256-7100 after 4:30 pm.

Website: <http://www.fmrs.org>

The LEARN Program designs intensive outpatient services for men, ages 18 and older who are experiencing losses (such as their job, family, friends, health or finances) due to their use of alcohol or other drugs of abuse. The individual may have tried to cut back or quit on his own or may have tried outpatient services with little success. Treatment services are held Monday through Friday for five weeks and include psychiatric services (as needed), medication management and counseling for co-occurring disorders, group counseling and case management. Individuals who utilize intensive outpatient services need to have a strong support system in place to assist them in reaching their treatment goals.

The LEARN Program also recommends residential services for men who are addicted to alcohol or other drugs of abuse who have a weak support system in place, and who have demonstrated the need for a structured therapeutic environment along with intensive treatment services. Treatment services, which mirror the services available in the Intensive Outpatient Program, are provided Monday through Friday for five weeks, and residential services are provided through a cooperative agreement with Pinehaven Homeless and Rehabilitative Services. Detoxification services are arranged for or provided as needed.

Futures Residential Treatment (Males)

118 Stratton Street
Logan, WV 25601
Phone: (304) 792-7260

Website: Futures Residential Treatment does not have a website.

Residential treatment facility for drug and alcohol addiction; adult males ages 18 and up; referrals from any company; self-referrals; do not accept mental hygiene warrants or court orders; is not a detoxification facility - individual cannot use any subs.

John D. Good Recovery Center

Rt. 3, Box 223
Terra Alta, WV 26764

Website: John D. Good Recovery Center does not have a website.

John D. Good Recovery Center is a residential substance abuse treatment facility located in Terra Alta, West Virginia, comprised of a Detoxification Unit and a Recovery Community Program.

The Detoxification Unit is a residential 10-day detoxification program for individuals with a chemical dependency. There are 20 available beds – 10 voluntary and 10 court-ordered or involuntary. Medically monitored detoxification services are provided through a 24-hour available nursing staff and daily appointments with a physician. Treatment services are primarily supportive and group-based. Individuals will participate in group therapy, individual therapy, and a 12-step recovery program. The

Recovery Community is an 18-bed, long-term residential program following a community-based peer-driven philosophy. Essentially, the residents of this 15-18 week program adopt a therapeutic community concept where they rely mostly on themselves and their peers during their recovery. This method teaches self-reliance and positive social skills by reducing dependency on staff. The Recovery Community promotes personal growth and upward mobility through a three-stage process with increasing privileges accompanied by increasing responsibility and expectations.

LEGENDS (Men's Long-Term Residential Program)

327 Mercer Street
Princeton, WV 24740
Phone: (304) 425-9489

Website: <http://shcmhc.com/>

LEGENDS is a non-medical 90 day residential treatment program for adult males and operated by Southern Highlands Community Mental Health Center located in Princeton WV. LEGENDS offers structured, therapeutic activities in group and individual sessions. Support group meetings are provided in the context of a twelve-step approach. Individuals may be referred to LEGENDS by any source. However, first priority will be given to residents of Mercer, McDowell, and Wyoming Counties of West Virginia.

Mid-Ohio Valley Fellowship Home, Inc. (Long-Term Residential)

Men's, Women's, and Women with Children's Programs
1030 George Street
Parkersburg, WV 26101
Phone: (304) 485-3341

Website: www.movfh.com

The Mid-Ohio Valley Fellowship Home, Inc. provides substance abuse treatment for men, women and women with children. They offer a halfway house for people who are recovering from alcoholism and/or other chemical addictions. They are a nonprofit agency that serves Wood County, WV, the greater Little Kanawha River and Washington County OH areas, and people throughout the states of West Virginia and Ohio.

New Beginnings Extended Care Program for Women (Long-Term Residential)

Valley Health Care
202 Columbia Street
Fairmont, WV 26554
Phone: (304) 367-1625

Website: <http://www.valleyhealthcare.org/chemicaldependency.php>

A specialized extended care program for adult women with a primary diagnosis of chemical dependence that focuses on long-term problems of abuse and special needs of women in recovery. The program is voluntary but has an initial 12-week commitment phase that can be flexed depending on the specific needs of each resident.

Pretera's Addictions Recovery Services

Various Locations in West Virginia // See Outreach locations on pages 10 - 11

Phone 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <http://www.pretera.org/Pretera/Services.aspx?s=AddictionsRecovery>

Pretera's addictions treatment services is a full continuum of care that includes outpatient services, short and long term residential programs, medically monitored detoxification and transitional living programs which helps provide a safe transition for consumers reentering the community.

Pretera Center offers mental health and addiction recovery services for those with co-occurring disorders.

Pretera Center also offers the West Virginia DUI Safety and Treatment Program for the West Virginia Department of Motor Vehicles and can provide assessments and services that meet the state requirements for becoming a licensed driver again

Adult Transitional Living Programs

Kanawha Valley Fellowship Home, Inc.

1121 Virginia Street, East
Charleston, WV 25301
Phone: (304) 342-8051

Website: www.kvfh.org

The Kanawha Valley Fellowship Home is a West Virginia non-profit organization supporting alcoholics who need a chance to build independent living skills in a structured-residential environment.

The Kanawha Valley Fellowship Home offers an environment with personal security and the opportunity to begin a new life by breaking destructive patterns of behavior associated with alcoholism and addiction.

Since its inception, the Kanawha Valley Fellowship Home has helped hundreds of recovering alcoholics return to sobriety, society, and their families.

Mid-Ohio Valley Fellowship Home, Inc. (Long-Term Residential)

Men's, Women's, and Women with Children's Programs

1030 George Street
Parkersburg, WV 26101
Phone: (304) 485-3341

Website: www.movfh.com

The Mid-Ohio Valley Fellowship Home, Inc., is a transitional living program for men, women, and women with children. Their mission is to offer a community where the residents are encouraged to develop good health and work habits and to live cooperatively with one another. The disease of addiction alienates the substance abuser from his/her family, neighborhood and employment. The Mid-Ohio Valley Fellowship Home eases the re-entry of the recovering person into everyday life.

The following four homes are within the Mid-Ohio Valley Fellowship: 1) a home that serves fourteen male residents, 2) a home that serves six women, 3) a home that serves six women with children, and 4) a three-quarter house that serves four men. The average length of stay for a resident is 6 months. Referrals are accepted from any agency or organization serving chemically dependent people. Self-referrals are accepted provided no intoxication has occurred in the previous 72 hours. Any man or woman expressing a sincere desire to stay sober may be eligible for placement.

Pretera's Addictions Residential Services

Various Locations in West Virginia // See Outreach locations on pages 10 - 11

Phone 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <http://www.pretera.org/Pretera/Services.aspx?s=AdultServices>

Residential services provide 24-hour supervised care for adults that cannot live independently in the community and who would likely have to be hospitalized in a psychiatric hospital without support in their homes

Homeless services can provide referrals for medical issues, help teach people job seeking skills, provide transportation to appointments and help those struggling with homelessness find safe, affordable, permanent housing. Beyond providing supportive services, Pretera Center staff are advocates for chronically homeless. Trained professionals help guide homeless adults through the bureaucracy of other agencies that can seem overwhelming.

Rainbow House, Inc.

158 Main Street

Gypsy, WV 26361

Phone: (304) 592-3592

Website: The Rainbow House, Inc., has no website.

The Rainbow House, Inc. is a non-profit transitional home for males only.

Rea of Hope Fellowship Home

1429 Lee Street

Charleston, WV 25301

Phone: (304) 344-5363

Website: <http://raeofhope.org>

Rea of Hope Fellowship Home is dedicated to providing a home for women 18 years of age and older, who are recovering from drug and/or alcohol addiction. Our mission is to provide a safe/positive home environment where mutual support and caring will be provided as a link in the recovery process.

Mike Heston Serenity Fellowship Home

200 Columbia Street
Fairmont, WV 26554
Phone: (304) 367-1185

Website: Serenity Fellowship Home does not have a website.

Serenity Fellowship home is for males only.

Southern West Virginia Fellowship Home, Inc.

PO Box 500
Beckley, WV 25802-0050
Phone: (304) 253-1441

Website: Southern West Virginia Fellowship Home, Inc. does not have a website.

Southern West Virginia Fellowship Home, Inc., a drug and alcohol rehab center in Beckley, WV.

Adolescent Treatment Services

The ADAPT Program

FMRS Mental Health Council
101 S. Eisenhower Drive
Beckley, WV 25801
Phone: (304) 256-7100 or 256-7139

Website: <http://www.fmrs.org/content.php?cid=23&pid=3>

The ADAPT Program (available in Raleigh County) provides specialized services for twelve or more weeks. Adolescents attend the program four days a week, gradually stepping down the number of days a week until program completion. The program lasts three hours a day, and is held during hours that do not interfere with school attendance.

Program services include intensive and supportive groups designed to assist the adolescents in making changes that will enhance their willingness and ability to develop and maintain a drug free lifestyle. Co-occurring disorders are also addressed not only in individual or group counseling, but also by a board certified child psychiatrist as needed. The program allows for family involvement in the treatment process. Transportation services are provided within a one hour radius of the program site.

Children and Family Services Program

Westbrook Health Services
2121 East Seventh Street
Parkersburg, WV 26101
Phone: (304) 485-1721

Website: <http://www.westbrookhealth.com/cfs.aspx>

The Children and Family Services Program is a community-based program providing a wide range of services for children with emotional and behavioral problems and their families. Services provided by this program include in-home services, out-patient services, psychological services, psychiatric services, and 24-hour crisis services.

Pretera's Children and Adolescents Services

Various Locations in West Virginia

Phone 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <http://www.pretera.org/Pretera/Services.aspx?s=ChildrenAdolescents>

Pretera Center offers a family-centered, strength-based approach to services to children and adolescents experiencing behavioral, emotional, substance abuse or problems with addictions. Effective services include: case management, outpatient, intensive outpatient, school-based, intensive care coordination, in-home, addictions treatment, psychiatric services and psychological evaluations.

SAMSHA

Website: <http://findtreatment.samhsa.gov/>

The Substance Abuse and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities. SAMHSA website allows users to search for addiction and mental health facilities throughout the United States.

Youth Services Systems – Bridges

111 North York Street

Wheeling, WV

Phone: (304) 233-9627

Website: <http://www.youthservicessystem.org/site/>

Operates emergency shelters for youth. Samaritan House in Wheeling and Helinski Shelter in Moundsville. Operates the only Safe Place program in West Virginia. Has an independent living program to prepare young people to live on their own after they leave foster care—Tuel [pronounced: Tool] Center in New Martinsville. Operates the only private nonprofit juvenile center in West Virginia. Operates a community-based adolescent drug and alcohol program in the Northern Panhandle. Provides in-home support and skill building for parents in the Northern Panhandle. Offers job skills training and employment programs for youth in the Northern Panhandle. The Wheeling Community Child Care Center, offers day child care.

Domestic (Family) Services

Branches, Inc.

PO Box 403
Huntington, WV 25708
Phone: (304) 529-2383
Toll-free: 1-888-538-9838

Website: <http://brancheswv.com/>

Branches, Inc. serves Cabell, Lincoln, Mason, Putnam, and Wayne Counties.

HOPE, Inc.

PO Box 626
Fairmont, WV 26554
Phone: (304) 367-1100

Hope, Inc. serves Doddridge, Gilmer, Harrison, Lewis and Marion Counties.

Family Crisis Center

PO Box 207
Keyser, WV 24901
Phone: (304) 788-6061
Toll-free: 1-800-698-1240

Family Crisis Center serves Grant, Hampshire, Hardy, Mineral and Pendleton Counties.

Family Refuge Center

PO Box 249
Lewisburg, WV 24901
Phone: (304) 645-6334
Toll Free: 1-866-645-6334

Website: <http://www.familyrefugecenter.org>

The Family Refuge Center is a community based domestic violence project serving Greenbrier, Pocahontas, and Monroe counties in southeastern West Virginia. They are committed to ending physical, sexual and emotional abuse in families. They encourage and promote healthy family life based on mutual respect and support for all family members.

The Lighthouse

PO Box 275

Weirton, WV 26062

Phone: (304) 797-7233 or 797-0002

The Lighthouse serves Hancock and Brooke Counties.

Rape and Domestic Violence Information Center

PO Box 4228

Morgantown, WV 26505

Crisis Line: (304) 292-5100

Preston County Outreach Office: (304) 329-1687

Taylor County Outreach Office (304) 265-6534

Website: <http://www.rdvic.org>

The Rape and Domestic Violence Information Center (RDVIC) provides services to victims of domestic violence, sexual assault, child abuse and incest. RDVIC serves Monongalia, Preston and Taylor Counties. Services are confidential and free of charge and include:

Temporary emergency shelter

24 hour crisis hotline

Counseling

Advocacy: support, explain procedures, arrange services and engage in behaviors that enhance victim treatment at the hospital, police station, court, social service agencies and elsewhere.

Referrals: link clients with other agencies and services that may assist in obtaining housing, financial assistance, legal services, and other services which may be available.

Support Groups: child care/tutoring may be available during support groups. Weekly domestic violence groups, bi-weekly incest survivors groups, additional groups as needed.

Volunteers: recruit, train, supervise volunteers. If interested in volunteering contact 292-5100.

Community Education: implement educational and training programs to increase awareness and promote prevention of domestic violence, sexual assault, child abuse and incest.

Shenandoah Women's Center

236 W. Martin Street

Martinsburg, WV 25401

Phone: (304) 263-8522

Morgan County Satellite Office: (304) 258-1078

Jefferson County Satellite Office: (304) 725-7080

Website: <http://www.swcinc.org>

The Shenandoah Women's Center is the domestic violence and sexual assault crisis, treatment and prevention program in the Eastern Panhandle of West Virginia. Located in downtown Martinsburg (with outreach offices in Charles Town and Berkeley Springs) they provide confidential support, counseling, and emergency shelter, and have a 24-hour hotline for emergency assistance.

Women's Aid in Crisis

PO Box 2062

Elkins, WV 26241

Phone: (304) 636-8433

24 Hour Hotline: 1-800-339-1185

Website: <http://www.waicwv.com>

Women's Aid in Crisis (WAIC) is a member of the West Virginia Coalition Against Domestic Violence, one of 13 licensed domestic violence programs in West Virginia. They serve Barbour, Braxton, Tucker, Randolph, Upshur and Webster Counties. WAIC is also a member of the West Virginia Foundation for Rape Information and Services and one of nine such centers throughout the state providing services to victims of sexual assault. Services are available to all regardless of race, color, religion, disability, economic status, sexual orientation or national origin. All services are confidential and are provided free of charge.

Women's Aid in Crisis Outreach Offices:

Braxton County

(304) 765-2848

Barbour County

(304) 457-2691

Women's Aid in Crisis listings continue on the following page.

Women's Aid in Crisis listings continue

Tucker County
(304) 478-4552

Webster County
(304) 847-2211

Upshur County
(304) 473-0106

Family Options Advocates:

Webster County
(304) 847-2861 Extension 237

Upshur County
(304) 473-0070

Braxton County
(304) 765-7344

West Virginia Licensed Domestic Violence Programs:

Beckley
(304) 255-2559

Charleston
(304) 340-3549

Elkins
(304) 636-8433

Fairmont
(304) 367-1100

Huntington
(304) 529-2382

Keyser
(304) 788-6061

West Virginia Licensed Domestic Violence Programs listings continue on the following page.

Lewisburg
(304) 645-6334

Martinsburg
(304) 263-8292

Morgantown
(304) 292-5100

Parkersburg
(304) 428-2333

Welch
(304) 436-8117

Wheeling
(304) 232-2748

Williamson
(304) 235-6121

The West Virginia Coalition Against Domestic Violence Hotline:
(304) 965-3552.

Women's Resource Center

PO Box 1476
Beckley, WV 25802
Phone: (304) 255-2559

Women's Resource Center serves Fayette, Nicholas, Raleigh, and Summers Counties.

YWCA – Resolve Family Abuse Program

1426 Kanawha Blvd. East
Charleston, WV 25301
Phone: (304) 340-3549

Website: <http://ywcacharleston.org/index.php>

The YWCA of Charleston has fostered self-sufficiency since 1912 as the city's most diverse and comprehensive network of social service programs our programs and services assist more than 10,000 individuals each year. Through shelter, housing, case management, counseling, education, job-readiness, training, childcare, health promotion and more, the YWCA instills the spirit of productivity and independence in our program participants.

Programs of the YWCA of Charleston include:

The Alicia McCormick Homes for Battered & Homeless Women & Children

Phone: (304) 415-2682
Email: mccormick@ywcachaswv.org

The Alicia McCormick Home offers battered and homeless women and children a stable transition from shelters to permanent housing. The Homes feature 8 one-bedroom and studio apartments and two 2-bedroom apartments. Residents can stay in the apartments for up to 18 months, which allows them to become self-sufficient before moving out on their own. Supportive services are provided to the residents based on their individual needs. Case management, adult education, job training, skill development in budgeting and parenting, and other services are available during the resident's stay. .

The Child Enrichment Center

201 Donnally Street
Charleston, WV 25305
Phone: (304) 340-3560
Email: cec@ywcachaswv.org

The Child Enrichment Center is a non-profit, tax-exempt organization serving children ages 6 weeks to 12 years. The Center is open from 6 a.m. to 6 p.m. Monday through Friday.

YWCA Program listings continue on the following page.

YWCA Program listings continue

The Resolve Family Abuse Program

Phone: (304) 340-3549

Crisis Line: 1-800-681-8663

Email: rfap@ywcachaswv.org

The YWCA Resolve Family Abuse Program serves the entire family, the abused, the children and the abuser. Most people seeking their services are women and children.

Sojourner's Shelter for Homeless Women & Families

Phone: (304) 340-3553

Email: sojourners@ywcachaswv.org

The YWCA Sojourner's Shelter for Homeless Women and Families is a 75-bed emergency shelter program that provides a safe place of refuge 24 hours a day, 365 days per year to homeless single women, women with children and intact families which are comprised of a married couple with or without children or a single man with custody of his children.

The goal of the program is to address both short- and long-term needs so that residents can become self-sufficient, and ideally, not become homeless again. Specific services provided include:

Provide temporary shelter with three nutritious meals and 2 snacks per day.

Basic medication, clothing, and shower/laundry facilities.

Case intervention, case management, information and referrals as deemed appropriate.

On-site mental health and substance abuse counselors.

Education and job readiness training center

Assistance with permanent housing and budgeting

Education and enrichment programs for the children of shelter residents, such as tutoring, study skills, "Learn to Earn" program, arts, crafts, recreational activities, "Read Aloud" program, computer access/educational software, and much more are offered as well.

Consumer Credit Counseling Services

Consumer Credit Counseling Service of Southern West Virginia, Inc.

1219 Ohio Avenue
Dunbar, WV 25064
Phone: (304) 720-3640
Toll-free: 1-800-281-5969

Website: <http://www.cccswv.com>

Consumer Credit Counseling Service (CCCS) of Southern West Virginia is a non-profit organization dedicated to helping people solve and prevent debt problems. CCCS has service locations in Beckley, Bluefield, Charleston, Logan, and Teays Valley, WV.

Service locations:

Beckley Area:

111 Lebanon Lane
Beckley, WV 25802
Phone: (304) 255-2499
Toll-free: 1-800-869-7758

Bluefield Area:

Green Valley Business Center
Bluefield, WV 24701
Phone: (304) 324-5143
Toll-free: 1-800-313-5097

Logan Area:

(By Appointment Only)
201 ½ Stratton Street, Suite 407
Logan, WV 25601
Phone: (304) 752-4520
Toll-free: 1-800-281-5969

Teays Valley Area:

Mount Vernon Plaza, Suite 101
3985 Teays Valley Road
Hurricane, WV 25526
Phone: (304) 201-5017
Toll-free: 1-800-281-5969

Consumer Credit Counseling Service of the Mid Ohio Valley, Inc.

2715 Murdock Avenue

Parkersburg, WV 26101

Phone: (304) 485-3141

Toll-free: 1-866-481-4752

Website: <http://www.cccsmidohiovalley.com>

The Consumer Credit Counseling Service of the Mid-Ohio Valley is a non-profit community service organization which helps residents of the Mid-Ohio Valley who are experiencing financial difficulty. It is not a collection agency, nor is it a charity or lending institution. It does not provide funds for paying anyone's debts. As its name implies, it is primarily a counseling service.

Their mission is to provide community service dedicated to delivering professional credit counseling, credit education and debt reduction programs, to promote fair and equal housing to all persons regardless of race or financial status.

For additional copies of this booklet contact:

WV Division of Personnel
Organization for Human Resource Development Section
1900 Kanawha Boulevard, East
Charleston, West Virginia 25305

(304) 558-3950 Extension 57247

Hannah.r.toney@wv.gov

Or

Print copies from

<http://www.personnel.wv.gov/employees/benefits/Pages/referral.aspx>

If you have corrections or additions to the material contained in this booklet, please contact the WV Division of Personnel, Organization and Human Resource Development Section, Drug Free Workplace Coordinator at:

(304) 558-3950 Extension 57247

Or

Hannah.r.toney@wv.gov